



The Health Network of

# THE CHESTER COUNTY HOSPITAL

701 E. Marshall Street • West Chester, PA 19380 • [www.cchosp.com](http://www.cchosp.com)

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September 24, 2007

Marc P. Volavka  
Executive Director  
Pennsylvania Health Care Cost Containment Council  
Suite 400, 225 Market Street  
Harrisburg, PA 17101

Dear Mr. Volavka:

Thank you for the opportunity to participate and comment on the 2006 Hospital Performance Report. The Chester County Hospital continues to support the public reporting of information relating to the cost and outcomes of care provided in Pennsylvania Hospitals.

In the data to be published on your website, The Chester County Hospital is reported as having a mortality rate significantly greater than expected for DRG 180, 181; "Intestinal Obstruction". This "higher than expected" mortality rate for this diagnosis included four (4) patients. Of these four (4) patients, three (3) had a DNR for comfort measures only. None were determined to be surgical candidates.

The Chester County Hospital respects the dignity of our patients by honoring their wishes to provide individualized and palliative care at the end of their lives.

Again, thank you for the opportunity to comment on this important information in the PHC4 report.

Sincerely,

Dianne Lanham RN, MSN, CPHQ  
Patient Safety and Quality Officer