

GRAND VIEW HOSPITAL

MEMORANDUM

To: Marc P. Volavka, Executive Director
From: Jane A. Ferry, M.D., Vice President of Medical Affairs
Re: Hospital Performance Reports, Formal Comments
Date: December 9, 2002

Grand View Hospital remains committed to quality improvement efforts, and toward that end, data such as reported by the Pennsylvania Health Care Cost Containment Council is regularly reviewed at the Hospital. Such data, however, is only a starting point in our analyses. All such reviews are drilled down to patient-level of detail and broadened to include multiple-year analyses. In the case of the 2001 Hospital Performance Report Website, three DRG's were noted where mortality rates were higher than expected, according to the Pennsylvania Health Care Cost Containment Council analyses.

This involved the deaths of twelve patients. In each of these cases, the wishes of the patient and his or her family were respected with regard to non-aggressive measures of care. Several cases involved terminal patients admitted for comfort measures when it became overwhelming for care to be given at home. When multiple-year analyses were performed, there were no trends in mortality for any of the three DRG's noted to have greater-than-expected mortality rates in this year's report.



Jane A. Ferry, M.D., V.P., Medical Affairs